



Weldmar Hospicecare
Caring for Dorset

WELDMAR HOSPICECARE PATIENT EXPERIENCE QUESTIONNAIRE

Thank you for taking the time to complete our patient experience questionnaire. We want to know how we are doing in relation to the things we know are important to people who use our services. Your feedback will help us to make sure that we are offering the best possible experience for you and the people who are important to you.

If you would like to receive this questionnaire in large print, please contact the Admin Team on 01305 215300. This questionnaire is also available online at <https://www.weld-hospice.org.uk/patients-family-friends/have-your-say/patient-experience-questionnaire>

1. How likely are you to recommend our services to friends and family if they need similar care or treatment? (Please circle)

Extremely likely Likely Neither likely nor unlikely Unlikely Don't know

2. Please can you tell us the main reason for the answer you have given?

3. Were your wishes and preferences taken into account when decisions were made about your care?

Yes

No

4. Were you treated with dignity and respect by Weldmar staff and volunteers?

Yes

No

5. Were Weldmar staff and volunteers kind and caring?

Yes

No

6. Did you feel Weldmar Hospicecare made a difference to you?

Yes

No

7. Have you used the Weldmar 24 hr telephone advice line?

Yes

No

8. If yes, was it helpful?

9 Please tell us anything else you would like us to know:

Please provide your contact details if you would like us to contact you regarding anything raised in this questionnaire

Name:

Telephone:

Email:

We find it helpful to be able to share comments about our services with the general public – for example, in our newsletter or our fundraising literature. Your personal details will not be made public.

Do you consent to your views being shared with the general public? Yes No

Healthwatch is the new independent consumer champion created to gather and represent the views of the public. For more information, go to www.healthwatchdorset.co.uk or call 0300 111 0102

Do you consent to your views being shared with Healthwatch Dorset? Yes No

Thank you for taking the time to complete the questionnaire.



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www.weld-hospice.org.uk

Title:	Patient Experience Questionnaire
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